**Complaint sheet**

Use this form only if you want to exercise the right arising from the liability for defects which were discovered within 24 months since receiving your goods. Fill in this form and send it to seller’s address together with goods.

**Recipient:**Marketa Flintova  
Identification number: 86783505  
Lucni 29  
46851 Smržovka  
Czech Republic

**I would like to notify you that I am exercising my right arising from the liability for defects in relation to the purchase contract**(Here please mention the contract number, order number, what you ordered or another kind of identification from your contract)

**Goods have the following defects**(Describe all defects of the goods in detail and include your opinion about their cause)

**Date of receipt of goods**(State when you received the goods, e.g. from a carrier)

**Your claim arising from the liability for defects**(Select one option how your complaint shall be handled)

□ Removal of defects □ Withdrawal from the contract

□ Discount from the purchase price □ Delivery of new goods

**Consumer’s first name and surname**(State your first name and surname which is included in your contract)

**Consumer’s address**(State your address which is included in your contract)

**Consumer’s signature**(Only if you are submitting this form in paper form)

**Date**(State the date of submitting of this form)